



# IOS - VISUAL COMMUNICATOR INSTALLATION SETUP

*G2 Communicator*

## DOCUMENT PURPOSE

The purpose of this document is to instruct the G2 Communicator user how to install and Setup G2 Visual Communicator for IOS.

*Note: These instructions apply to Standard, Admin users.*

This document assumes the reader has the appropriate user credentials, (username and password), as well as the DNS address there G2 Communicator system.

## CONTENTS

- Document Purpose..... 1
- Getting Started..... 1
- Instructions..... 1
  - Install G2 Visual Communicator for IOS..... 2
  - Setting Up G2 Visual Communicator for IOS..... 4

## GETTING STARTED

- G2 Visual Communicator Redeem Code & Download Link
- IOS Phone
- G2 Communicator URL
- G2 Visual Communicator Device ID

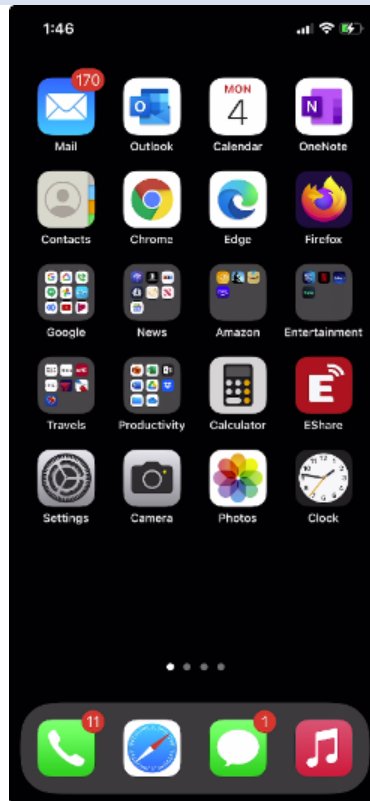
## INSTRUCTIONS

Complete the following Instructions on your IOS Phone

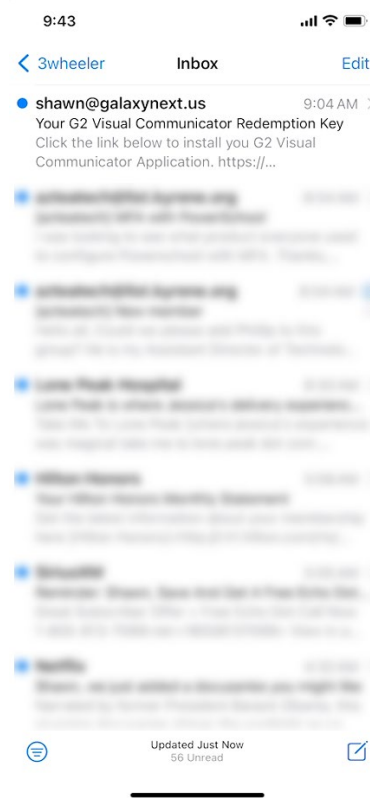
INSTALL G2 VISUAL COMMUNICATOR FOR IOS

1. The following steps will instruct the reader on the process of installing G2 Visual Communicator for G2 Communicator.

NOTE: G2 Visual Communicator will be installed via a unique redemption code emailed by your G2 System Administrator.



2. Open the email containing your G2 Visual Communicator redemption code.

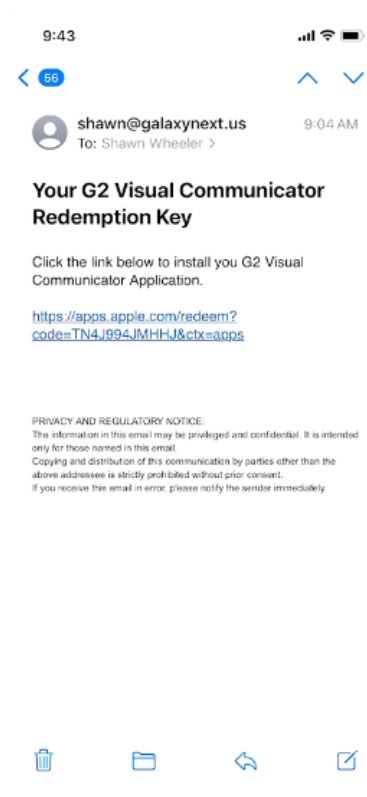


## IOS - Visual Communicator Installation Setup

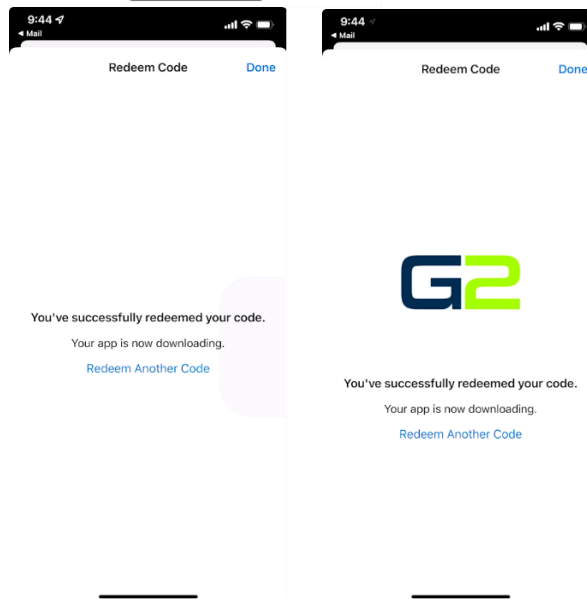


3. Click the link for your unique redemption code.

NOTE: Clicking this link will open the IOS APP Store.

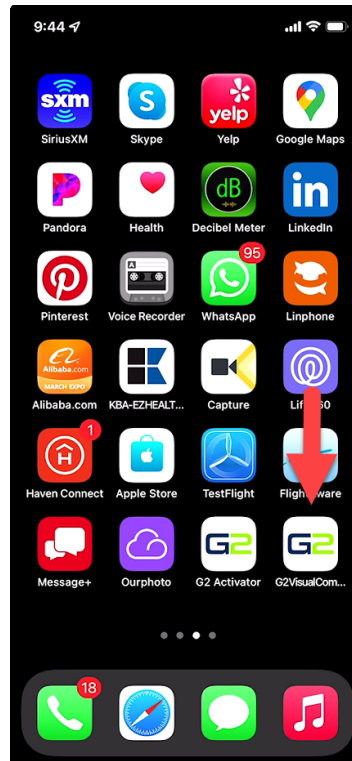


4. Within a few minutes, the G2 Visual Communicator application will be installed.
5. Click the **Done** button in upper right corner.



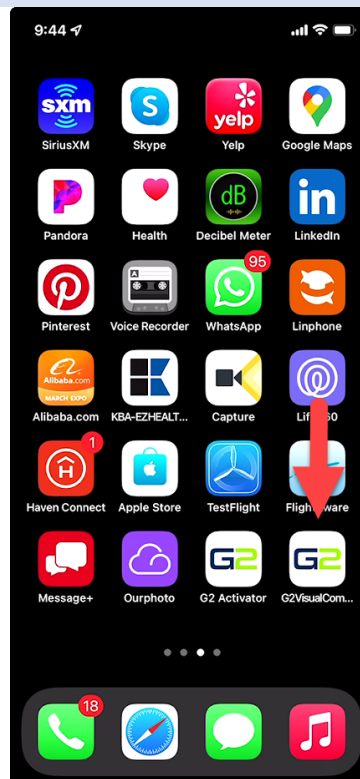
## IOS - Visual Communicator Installation Setup

6. G2 Visual Communicator has been installed on you IOS device.
7. See “Setting UP G2 Visual Communicator for IOS”.



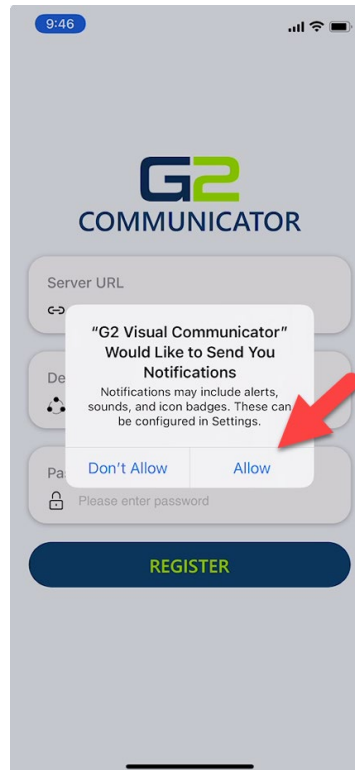
## SETTING UP G2 VISUAL COMMUNICATOR FOR IOS

1. Open the G2 Visual Communicator application.

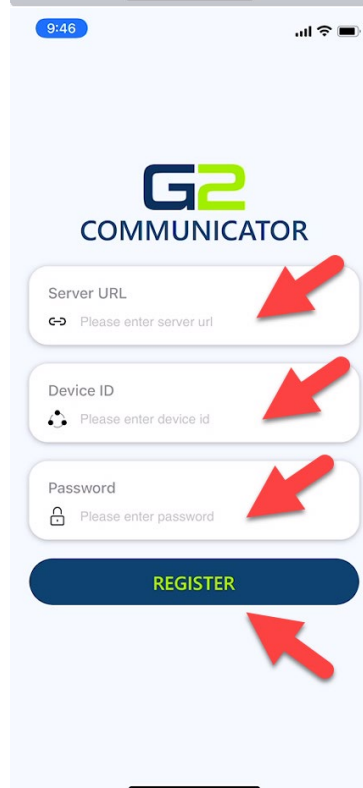


## IOS - Visual Communicator Installation Setup

2. Click the **Allow** link to allow G2 Visual Communicator send notifications to your phone.



3. Type the G2 Communicator URL into the Server URL field.
4. Type your Device ID in the Device ID field.
5. Type your password in the password field.
6. Press the **Register** button.



## IOS - Visual Communicator Installation Setup

7. Provide all information is correct, your device will be registered.
8. Return your phone to the main screen.

