



# IOS - ACTIVATOR INSTALLATION & SETUP

*G2 Activator for G2 Communicator*

## DOCUMENT PURPOSE

The purpose of this document is to instruct the G2 Communicator user how to install and Setup G2 Activator for IOS.

*Note: These instructions apply to Standard, Admin users.*

This document assumes the reader has the appropriate user credentials, (username and password), as well as the DNS address there G2 Communicator system.

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## GETTING STARTED

- G2 Activator Redeem Code & Download Link
- IOS Phone
- G2 Communicator URL
- G2 Communicator username and password

## INSTRUCTIONS

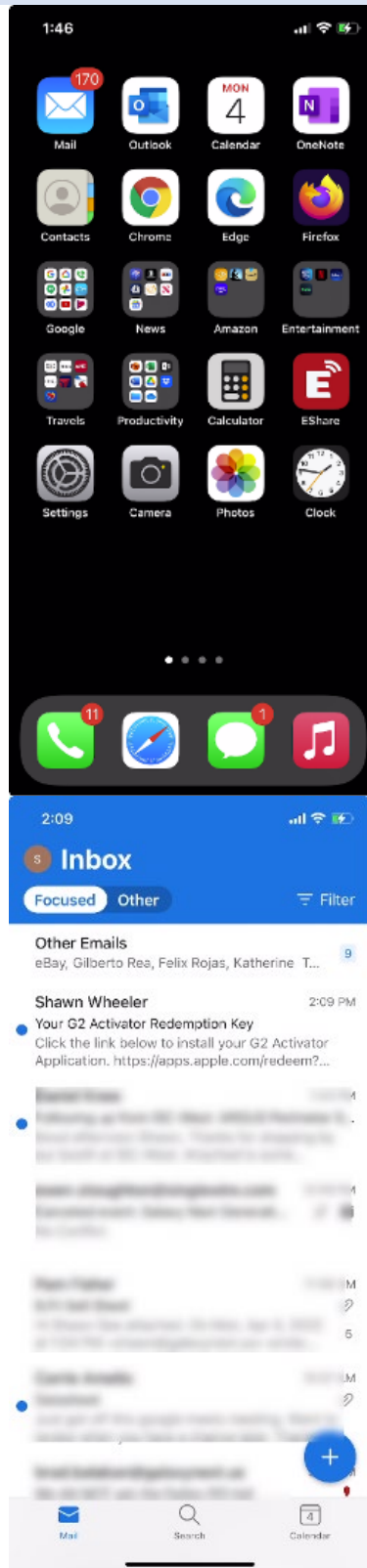
Complete the following Instructions on your IOS Phone

INSTALL G2 ACTIVATOR FOR IOS

1. The following steps will instruct the reader on the process of installing G2 Activator for G2 Communicator.

NOTE: G2 Activator will be installed via a unique redemption code emailed by your G2 System Administrator.

2. Open the email containing your G2 Activator redemption code.

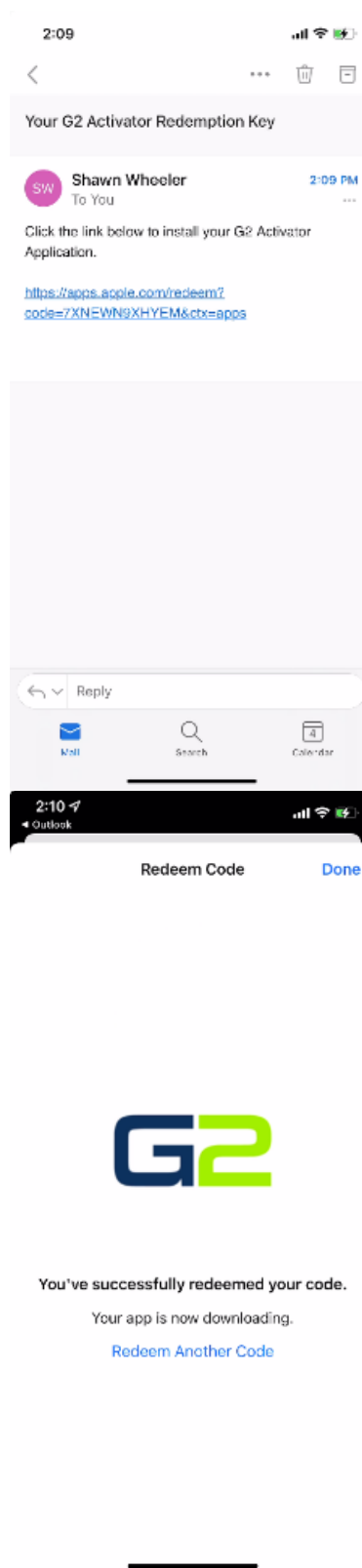


## IOS - Activator Installation & Setup

3. Click the link for your unique redemption code.

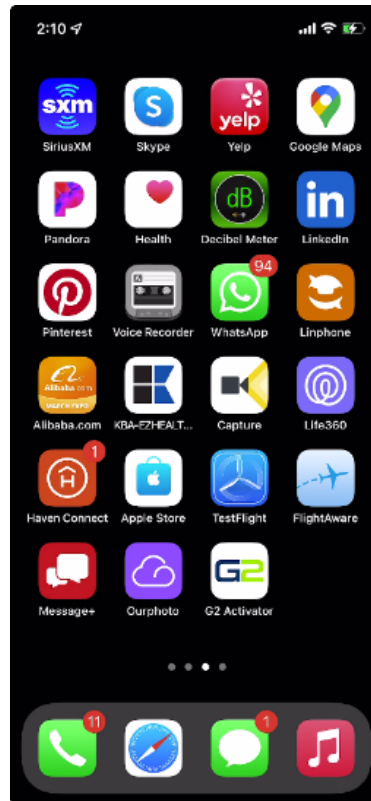
NOTE: Clicking this link will open the IOS APP Store.

4. Within a few minutes, the G2 Activator application will be installed.
5. Click the **Done** button in upper right corner.



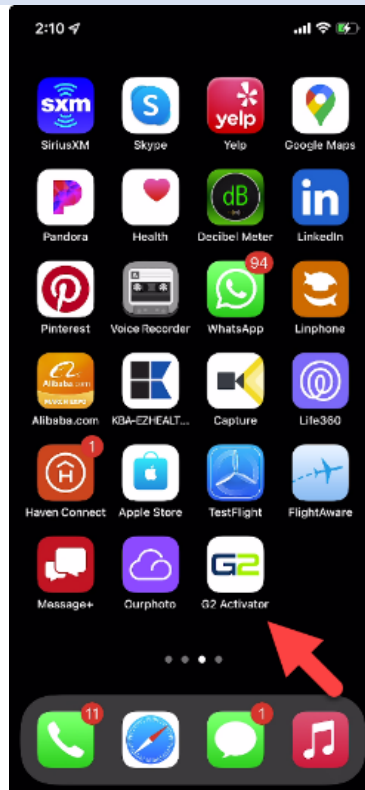
## IOS - Activator Installation & Setup

6. G2 Activator has been installed on you IOS device.
7. See “Setting UP G2 Activator for IOS”.

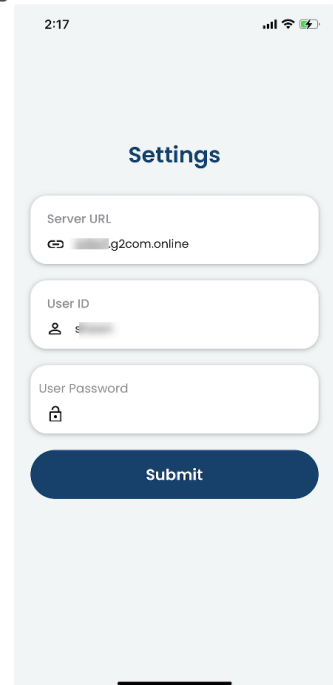
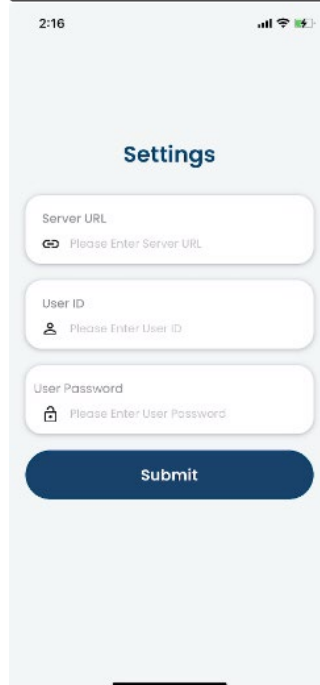


SETTING UP G2 ACTIVATOR FOR IOS

1. Open the G2 Activator application.



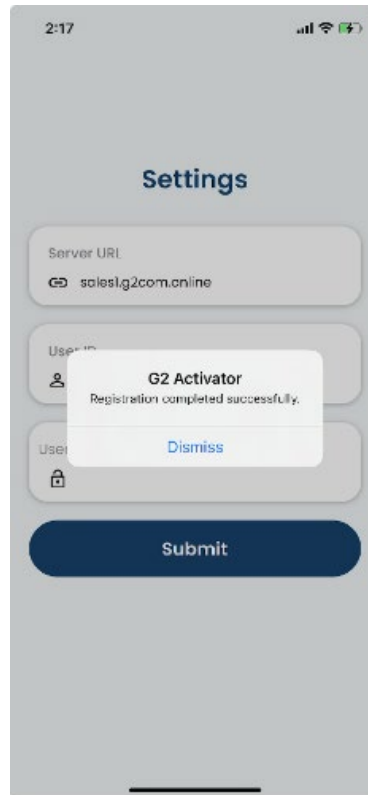
2. Type the G2 Communicator URL into the Server URL field.
3. Type your User ID in the User ID field.
4. Type your password in the password field.
5. Press the **Submit** button.



## IOS - Activator Installation & Setup

6. Your G2 Activator application is now registered with the G2 Communicator server.

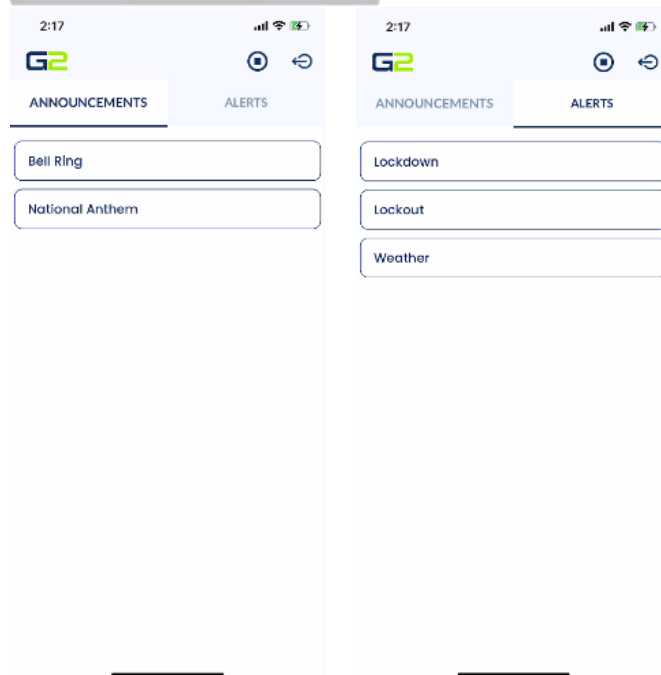
*NOTE: In the event the application does not register, check your server URL, username, and password. Then repeat step 6.*



7. Verify your connection to the G2 Server.

8. Press the **Announcements** tab to see the Announcements setup on the G2 Communicator server.

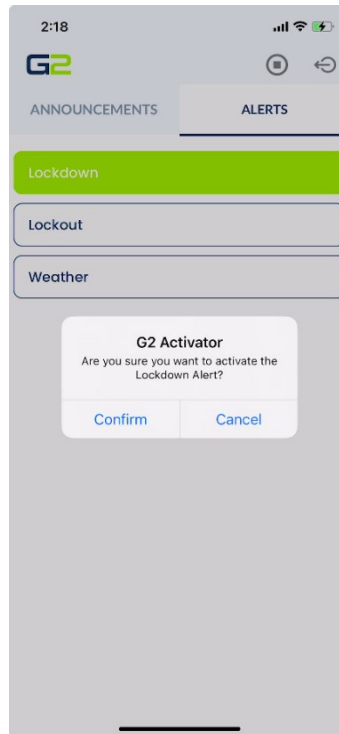
9. Press the **Alerts** tab to see the Alerts setup on the G2 Communicator server.



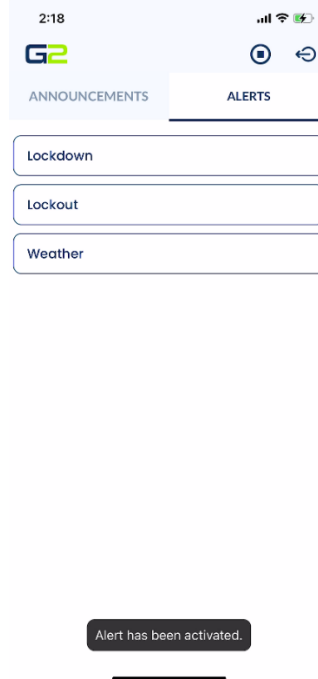
ACTIVATING AN ALERT

NOTE: The process for Activating an Announcement is the same as activating an Alert.

1. Select the **Alert** tab.
2. Select the Alert to be activated.
3. Click the **Confirm** link.



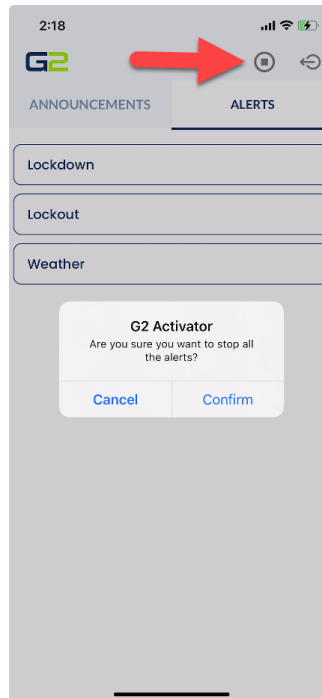
4. The screen will display the Alert has been activated.



## STOPPING AN ALERT

NOTE: The process for Cancelling an Announcement is the same as Cancelling an Alert.

1. Click the **Stop** button located in the upper right corner.
2. Click the **Confirm** link to cancel the Alert.



3. The screen will display the Alert has been cancelled.

